

FLU SEASON

Flu season is nearly upon us so please look out for posters and information on the website with details of our flu clinic dates.

Like last year we will be running appointment only clinics which can be booked online, so do make sure you have registered for patient access.

Patient Participation

We are actively recruiting patients to join our Patient Participation Group. This is your opportunity to engage with the practice and represent your fellow patients.

We try to focus on activities that reach out to the wider community and help inform and educate our patients.

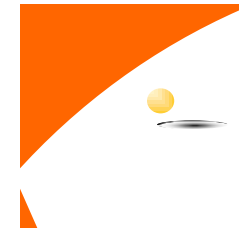
Please speak to one of our team if you are interested in joining, or email Gerard Kavanagh, Deputy Practice Manager gerard.kavanagh@nhs.net.



The Grange Surgery

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THE GRANGE SURGERY

**DRS BANNEL, MILEHAM,
GREENSLADE, GLASSPOOL, WAY
& ILIFFE**

Your Health
In
Your Hands
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Our Help



Patient Newsletter

Tel: 01730 267722

www.thegrangesurgery.org.uk



The Grange Surgery Newsletter Issue 16 September 2017

Welcome to The Grange Surgery
Newsletter.

Doctors

At the start of the summer we welcomed Dr Natalie Iliffe to the surgery. Dr Iliffe has recently been on maternity leave but before that worked in Liphook so is familiar with our area and the services offered locally.

Nursing Team

Sister Sue is retiring!! After 29 years at the practice Sue Saxey is retiring. We know that like the staff, all our

patients will be sorry to see her go but will join us in wishing her all the best. If you would like to come to the surgery from 1pm-2pm on Friday 29th September she will be receiving people to say her goodbyes.

We are thrilled to announce that our HCA Katy Smith, is going to take up the post of practice nurse in October after Sue goes. I know that this will be welcome news to the many patients who have met Katy.

Reception Team

We have a couple of new receptionists starting over the next month so please do bear with us whilst they settle in.

General Practice Extended Access-GPEA

South Eastern Hampshire has been awarded an opportunity to receive funding to offer an extended GP service.

This gives patients the opportunity to book an appointment to see a GP or a nurse outside normal practice opening hours.

Locally our service will run from Petersfield Community Hospital, Monday-Friday 6.30pm-8pm and Saturday 8am-4.30pm.

The service will be staffed by local GPs and nurses who, once you consent to an appointment being booked, will have access to your notes for the duration of the appointment in order to be able to offer you full medical care. If you do not book an appointment, your notes will not be accessible.

The GPEA is not directly bookable by patients; staff at the surgery can offer a routine appointment within the service when you call to book an appointment. Additionally, if you have cause to call 111 on a Saturday you may be signposted to the GPEA instead of to the Out of Hours doctor.

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